

# Customer Event 2023

May 9th - Eindhoven,  
The Netherlands

CRESCENTONE

## Agenda May 9<sup>th</sup> – Eindhoven, The Netherlands

Registration (8:30 – 9:15)			
Morning Sessions	Opening	Alex M. Swoboda, Ayfer Dayi	<ul style="list-style-type: none"><li>• CrescentOne: New owner, new brand, new strategy</li><li>• Results and insights of your answers to our customer survey</li></ul>
	The future of GLOVIA G2	Anil Sharma	<ul style="list-style-type: none"><li>• The new CrescentOne roadmap – the next release and beyond</li><li>• Technology updates in our latest version</li><li>• Our product vision</li></ul>
	CrescentOne V1	Jim Chilvers	<ul style="list-style-type: none"><li>• A sneak preview into the new release</li><li>• Re-branding</li><li>• Productivity/User Experience enhancements</li><li>• New capabilities:<ul style="list-style-type: none"><li>○ Factory Planning,</li><li>○ Document Management</li><li>○ and more</li></ul></li></ul>
	The way we serve you	Frits Lemmert, Chi Ho Kwok	<ul style="list-style-type: none"><li>• Our extended professional services offering: Business Process Reviews and More</li><li>• New training offering</li><li>• How does support work</li></ul>
Lunch			
Afternoon sessions			
	Keynote speaker	Richard van Hooijdonk	Trendwatcher & Futurist
	Customer Case	Kris Vekemans	How to improve your operations with GLOVIA G2 Factory Planning
	Breakout sessions		<ul style="list-style-type: none"><li>• Dive deeper into some of your favorite GLOVIA G2 Modules</li><li>• NXT GEN</li><li>• Meet the other Smart Manufacturing Companies, FACTON, Shoplogix and PROXIA Software</li></ul>
	Panel Discussion and Q&A		<ul style="list-style-type: none"><li>• Wrap up the day with the speakers and CrescentOne management. We are looking forward to your questions</li></ul>

*All sessions will be in English*

After the sessions (~5:15pm), we invite you to stay for a drink and some snacks.